



Greg Mitchell, Chief Executive Officer Canberra Southern Cross Club and Brett Norton, OPC Managing Director

OPC AND CANBERRA SOUTHERN CROSS CLUB

The Canberra Southern Cross Club (CSSC) first opened its doors in 1972 and has grown to have six venues around Canberra with over 85,000 members. The Club is celebrating its 40th year in 2012 and is as vibrant as ever.

Their continued focus is to provide excellence in member services and as such the CSSC has been recognised year after year in multiple categories at the Clubs ACT Awards across the entire spectrum of its offerings.

In order to deliver their range of member services 7 days a week/20 hours a day at each venue the Canberra Southern Cross is naturally heavily reliant on its IT infrastructure.

Since 2009 OPC has worked in partnership with the CSSC by providing fully managed IT services that also include the development of an ongoing ICT strategic plan to ensure the stability, redundancy and high levels of availability of IT services across each location.

"We are very pleased with the IT support and advice OPC provides to the Canberra Southern Cross Club," said Greg Mitchell, Chief Executive Officer Canberra Southern Cross Club.

"As a member of the CSSC since the 80's, I am simply delighted that OPC plays such a key role in the support of one of Canberra's leading clubs," commented Brett Norton, OPC Managing Director.

OPC's managed services effectively provide Canberra Southern Cross with its very own IT department. Proactive monitoring with sophisticated toolsets is undertaken, as well

as managing and responding to the Club's computing requirements at all levels.

"All of this is achieved for a fraction of the cost of resourcing internally."

In addition, the OPC team that provides the support is highly skilled across a broad range of technologies and maintains the highest accreditations to remain at the leading edge of the changing face of technology.

"The Canberra Southern Cross Club is a modern club at the forefront of modern technology thanks in great part to our partnership with OPC IT," Greg explained.

"Our managed service gives Canberra Southern Cross complete peace of mind," Brett added.

Today people are mobile and have multiple devices. They work from multiple locations - from home, the office, from the boardroom to the transit lounge - so they need access to their applications and data with total security. The idea of a single operating system and single device per user is literally a thing of the past.

"Our board members and key staff are extremely busy and mobile. OPC and state of the art modern technology enables us to share, and have access to information, wherever we are in the club - or around the

world," Greg said.

OPC is looking to the future to help the Canberra Southern Cross Club capitalise on new technologies to meet the changing needs of its user communities.

As well as providing redundancy and high availability with the implementation of server virtualisation with VMware vSphere, OPC has implemented VMware View to provide the Club with a long term virtual desktop strategy. View simplifies desktop and application management whilst also increasing security and control. It also provides higher availability and agility of desktop services unmatched by traditional PCs while reducing the total cost of desktop ownership.

"The Southern Cross Club employees and board members are enjoying new levels of productivity and the freedom to access their business applications from more locations and devices such as Tablets," Brett explained.

One of the major upsides to this technology is the simplification of the management process as OPC retain control of IT and gain operational efficiencies.

"The Canberra Southern Cross Club is a progressive club that embraces new technologies and OPC is proud to be partnering with them," Brett concluded.

leave it to us

Since 1985, OPC Canberra has become synonymous with the provision of the highest standards of technical services and provision of business solutions throughout Canberra and the surrounding regions. Our clients come from a diverse range of environments including education, government and small-medium business.

Our aim at OPC is to demystify and simplify our clients' entire IT experience. By incorporating all facets of ICT, OPC can provide a single end-to-end fully managed IT solution, reliably and consistently. Our clients have complete peace of mind that they really can just 'leave it to us'.

We are committed to providing definitive levels of support on an ongoing basis and have developed client specific managed services to facilitate this.

Our success is measured by our team member satisfaction in delivering service and our customer's belief in the true value of our partnership.

What we do:

- Fully Managed IT Services
- Project Management & Consulting
- VMware Server & Desktop Virtualisation
- Helpdesk & Service Desk Support
- Business Continuity & Disaster Recovery
- Procurement Services
- Dell Server & Storage Solutions
- Desktop, Laptop and Mobile devices
- Website Design & Development
- Custom Drupal Development
- Panoptic Monitoring & Website Hosting
- Accessibility Compliance Testing

31-37 Townshend Street, Phillip ACT 2606
P: 02 6162 8300 F: 02 6282 6558
www.opc.com.au

opc.it



PANOPTIC
MONITOR

The Panoptic Monitoring system, developed by OPC allows you to monitor your website at any time of the day, 7 days a week and provides the peace of mind that in the event of an outage or urgent module update OPC will be available to do what is required to keep your site available at all times.